Customers Give Nozomi Networks Top Score

⭐⭐⭐⭐⭐ 4.9 out of 5

Gartner Peer Insights Operational Technology Security*

Nozomi Networks is trusted by industry leaders around the world to provide deep OT and IoT security and visibility.

See what our customers say about their experience with Nozomi Networks.

The Guardian Appliance Is Powerful. Their Team Is Skilled, They Solved Our Problem.

Nozomi has provided a high level of customer service and expertise throughout our procurement and implementation process. Their sales, engineering, and support teams are excellent and their product is best in class.

Sr. Program Manager, Manufacturing Industry

Nozomi Guardian Is Literally Window To The Wire.

Equipment was installed according to plan and after some site configuration, it was set to learn. I was amazed that 15 minutes later the things we were learning about our network – not all of it was good!

Lead C&I Engineer, Energy and Utilities Industry

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*based on 36 reviews. The Gartner Peer Insights Customers’ Choice badge is a trademark and service mark of Gartner, Inc., and/or its affiliates, and is used herein with permission. All rights reserved. Gartner Peer Insights Customers’ Choice constitute the subjective opinions of individual end-user reviews, ratings, and data applied against a documented methodology; they neither represent the views of, nor constitute an endorsement by, Gartner or its affiliates.
Energy & Utilities

This Product Keeps Its Promises.
The learning phase lasted one month, and the well-designed interface makes it pretty simple. Now, Guardian gives us precise alerts, with almost no false positives. Real events are clearly visible with the risk level indicator, making it easy to decide when and how to react.

System Administrator

Excellent Application & Excellent Support.
Nozomi were excellent from the product itself, right through to the support and expertise provided during the engagement. The product detected 100% of the malicious packet captures which we used to test the product, ranging across multiple attack scenarios.

Security Operations Manager

Nozomi - Your ICS Cyber Security Partners.
Their product offering is intuitive, easy to configure and cost-effective to deploy. Dealing with their Tech Support and Engineering resources has been a first-class experience – they are very hands-on, and have been receptive to our many product enhancement requests.

Network Analyst
Exceeded Expectations. Deeper Visibility Than Expected.

We place an emphasis that every vendor we engage with understands we are not a set up for a “cookie cutter” type of solution. I honestly expected this to be a problem for most if not all vendors. And I was correct, with Nozomi being the sole exception. Not only has their solution done as advertised, and then some.

Senior Industrial Security Manager

Once You Try Nozomi And Its Rich Feature Set You Cannot Imagine Operating Without It!

We put Nozomi head to head against other similar products and the Nozomi platform was able to pick out and properly categorize more L2 devices than any other tool in the market place at the time of test.

Security Analyst

Great Solutions For ICS.

The solution still has many features that manage the OT environment, such as inventory and vulnerability analysis capabilities. An extra point for the solution is the communication flow map of the neural network, containing information of great relevance for an incident response.

IT Analyst
“Good For Both Operational Insights And Visibility Over Security Breaches.”
A robust solution that gives us all the insights we need about our OT network security. Visibility over the OT network and the automatically illustrated topology diagram, it shows us devices even we aren’t aware of and their corresponding connectivities and communications. It is also easy to deploy and configure.

ICS Cyber Security Analyst

“Great Help To Understand Your OT Networks.”
Excellent support on new features, APIs, bug fixing. Easy deployment. Good catalogue to choose the right model from. The key factors that drove decision-making: breadth of services, product functionality and performance, strong services expertise.

Technical Director

“Great Cyber Security Solution With Lots Of Features Focused On Industrial Networks.”

Programmer
Innovative, Easy To Implement And Even Easier To Maintain.
I like the ability to see all of appliances at a glance. Guardian is feature rich and Nozomi offers many different solutions for all aspects of our OT environment and they are quick to implement any features and requests that we have as well.

Systems Specialist

Your Network Infrastructure Is Now Secure.
The discovery of the network infrastructure in large enterprises enables rapid intervention by seeing the needs of efficiency, security and development. Real-time monitoring of the topology structure accelerates cost and incident troubleshooting. Inventory listings are easily accessed.

Applications
World-Class **Customer Support Satisfaction Scores**

<table>
<thead>
<tr>
<th>Name</th>
<th>Score</th>
<th>Review</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maher-William S.</td>
<td>10</td>
<td>Excellent solution!</td>
</tr>
<tr>
<td>Dino-Boris D.</td>
<td>10</td>
<td>Alex, Omar, Juergen were just fantastic, honestly this couldn’t have been handled any better!</td>
</tr>
<tr>
<td>David Y.</td>
<td>10</td>
<td>Fast response, patience, and great persistent support.</td>
</tr>
</tbody>
</table>

†The score given by support customers when asked: “On a scale of 0 to 10, how likely are you to recommend Nozomi Networks to a friend or colleague based on your experience.”

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Learn More About Nozomi Networks Customer Success

**CASE STUDY**  
**Trustpower Safeguards New Zealand’s Power and Telecoms Network**  
Trustpower deepened its ability to monitor and manage its entire ecosystem, and improved third-party relationships.  
**Download ›**

**CASE STUDY**  
**Oil & Gas Producer Deploys Global ICS Security Program**  
An oil & gas operator built cyber resiliency by deploying a global, risk-based ICS security program.  
**Download ›**

**CASE STUDY**  
**National Gas Distributor Achieves Pipeline Visibility**  
A natural gas distributor was able to easily measure connectivity update at their distribution sites.  
**Download ›**

**VIDEO**  
**Enel: Securing a Global Power Generation Network**  
This global electricity and gas operator chose the Nozomi Networks solution for real-time monitoring.  
**Watch Video ›**
Securing the World's Largest Organizations

8 of Top 20 Oil & Gas
5 of Top 10 Pharma
4 of Top 10 Mining
4 of Top 10 Utilities

Chemicals
Electric Utilities
Manufacturing
Mining
Oil & Gas
Pharma
Water

Airports
Automotive
Building Automation
Food & Retail
Logistics
Smart Cities
Transportation

Experience Nozomi Networks for Yourself

To experience how easy it is to work with Nozomi Networks and our innovative OT and IoT security and visibility solution, please contact us.

Contact Us

Nozomi Networks
The Leading Solution for OT and IoT Security and Visibility

Nozomi Networks is the leader in OT and IoT security and visibility. We accelerate digital transformation by unifying cybersecurity visibility for the largest critical infrastructure, energy, manufacturing, mining, transportation, building automation and other OT sites around the world. Our innovation and research make it possible to tackle escalating cyber risks through exceptional network visibility, threat detection and operational insight.

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